# Deutsche Telekom posts strong second quarter and confirms its guidance for 2010

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- · Adjusted EBITDA of EUR 9.9 billion half way through the year
- · Net profit of EUR 1.2 billion at end of half-year, compared with loss of EUR 0.6 billion in prior year
- · Free cash flow up 61 percent to EUR 2.9 billion for the half-year
- Strong growth in mobile data continues: up 28 percent in the first six months
- Business in Germany recorded almost stable revenue in the second quarter coupled with an increase in earnings
- · 106,000 net additions to the contract customer base in the United States in the second quarter
- · Margin in the Europe segment largely stable
- · Systems Solutions: Revenue growing, EBIT margin improved

Deutsche Telekom continued the healthy development of the first quarter of 2010 in the period April to June and confirms its guidance for the full year. Revenue in the Germany operating segment stabilized in the second quarter and, at the same time, adjusted EBITDA increased. T-Mobile USA continued its strong growth in the mobile data sector and recorded an increase in the number of contract customers for the first time after three quarters. The EBITDA margin remained at a high level in the Europe segment despite negative regulatory and economic factors impacting several markets.

T-Systems increased revenue generated outside the Deutsche Telekom Group and internationally, and improved its EBIT margin.

"On the basis of these good first six months, we can once again confirm our guidance," said Chief Executive Officer René Obermann at a press conference in Bonn. "We have achieved one of our key goals, that of making our business in Germany competitive again."

Free cash flow increased by 60.9 percent year-on-year to EUR 2.9 billion in the first half of 2010, and by 6.1 percent in the second quarter to EUR 1.5 billion.

The positive development in the first half-year was supported by gross savings of EUR 1.0 billion generated by the Save for Service program. Around EUR 0.5 billion of these savings was reinvested in business operations to improve the Company's market and competitive position.

## **Business in Germany stabilized**

Business in Germany recorded almost stable revenue in the second quarter coupled with an increase in earnings. The Company consolidated its market leadership in service revenues in the mobile communications sector. With attractive smartphones such as the iPhone on offer, the focus remained on high-value growth in the first half of 2010. The fixed-network broadband market share has remained stable at over 46 percent since 2007. The share of broadband net adds in the second quarter was 52 percent. A total of 1.3 million Entertain products had been sold at June 30, 2010. The number of lines

lost fell to 315,000 in the second quarter of 2010, the lowest level in a single quarter since the end of 2005.

The second quarter of 2010 was strong, with revenue at the prior-year level of EUR 6.2 billion. This slowed the decline in revenue considerably, following a decrease of 2.2 percent in the first quarter of 2010. Revenue in the Germany operating segment amounted to EUR 12.4 billion in the first half of 2010, 1.3 percent lower than in the prior-year period.

In a year-on-year comparison of the second quarters, adjusted EBITDA increased by 2.4 percent to EUR 2.4 billion. At EUR 4.7 billion in the first half of 2010, adjusted EBITDA was at the prior-year level.

Fixed-network business recorded a decrease in revenue of 2.9 percent to EUR 4.5 billion in the second quarter of 2010, the smallest decrease since 2008. Adjusted EBITDA fell by 3.3 percent year-on-year in the same period. Taking one-time effects in the second quarter of 2010 into consideration, the decline in revenue was almost offset by effective cost management. Total revenue from domestic mobile communications business increased by 5.5 percent in the second quarter of 2010 to EUR 2.1 billion. The increase in service revenues was particularly high at over 6 percent. Mobile data revenue was also impressive, recording growth of almost 54 percent.

Adjusted EBITDA from mobile communications increased by 14.3 percent to EUR 0.9 billion in the second quarter. The adjusted EBITDA margin was 44.4 percent, an increase of 3.4 percentage points. This was attributable in particular to the positive revenue trend and lower general and administrative expenses.

The number of mobile communications customers decreased by 2.2 million compared with year-end 2009 to 37 million in the first half of 2010. This was mainly attributable to the deregistration, in line with Deutsche Telekom's General Terms and Conditions, of inactive prepay customer cards, reducing the number of customers by 2.5 million to 19.8 million. This did not affect revenue. As the number of contract customers remained virtually constant compared with the end of 2009 at 17.2 million, the deregistration of inactive prepay cus-tomers was the main factor in the decline in the number of SIM cards issued.

#### United Statesrecords strong growth in mobile data business

Indications of stabilization at T-Mobile USA are growing. The number of contract customers rose for the first time since the second quarter of the previous year, rising by 106,000 in the second quarter, compared with a plus of 56,000 in the prior-year quarter. The total number of customers declined by 93,000 compared with the first quarter as a result of the decreases in the prepay segment. At June 30, T-Mobile USA had 33.6 million customers, compared with 33.5 million one year before.

There was a total of 6.5 million 3G smartphones using T-Mobile USA's network at the end of June, 1.3 million more than at the end of the first quarter. The HSPA+ network now covers 85 million people, with major metropolitan areas such as Los Angeles, Las Vegas, and Seattle having been added between April and June. HSPA+ coverage is to be expanded to 185 million people by the end of the year and the number of 3G smartphones using the network is to rise to 8 million.

This trend also contributed to the increase in average data revenue per customer of USD 0.70 in the second quarter to USD 11.60. Total data revenue – including text and multimedia messaging – continued to grow strongly with an increase of 18 percent compared with the second quarter of 2009 to USD 1.17 billion and now accounts for 25.0 percent of monthly revenue per customer, compared with 20.8 percent one year before.

This contributed to the healthy trend in service revenues, which increased by 1.5 percent over the first quarter to USD 4.6 billion. Compared with the prior-year quarter, this represents a decrease of 1.1 percent, meaning the decrease has slowed considerably in comparison with last year, following a decline of 2.5 percent in the first quarter.

In U.S. dollar terms, total revenue remained stable in the second quarter at EUR 5.3 billion. Measured in euros, it increased by 6.9 percent to EUR 4.2 billion.

Adjusted EBITDA increased by 2 percent compared with the first quarter to USD 1.4 billion, Adjusted EBITDA fell by 11.2 percent comapred with the prior-year quarter, primarily due to higher customer acquisition costs and the year-on-year decrease in revenue. Measured in euros, adjusted EBITDA amounted to EUR 1.1 billion, which corresponds to a decrease of 4.8 percent.

At the end of July 2010, the market research company J.D. Power awarded T-Mobile USA the best marks of all national mobile carriers for its customer service. This underlines the company's success in its aim of offering customers the best service, the latest handsets, the fastest mobile communications network and attractively priced calling plans.

#### **Europeretains high EBITDA margin**

The former segments Southern and Eastern Europe (SEE) and Europe were merged to form a single segment, Europe, as of April 1, 2010. T-Mobile UK was deconsolidated effective the same date after the company had been made part of the mobile communications joint venture Everything Everywhere with France Telecom in the United Kingdom.

Adjusted for the deconsolidation of T-Mobile UK, the companies brought together to create the Europe operating segment succeeded in keeping the segment's EBITDA margin practically stable compared with the prior-year quarter despite the difficult economic environment.

Total revenue of the Europe operating segment decreased by 6.8 percent in the first half-year, in particular as a result of the deconsolidation of T-Mobile UK. Adjusted for this effect, revenue increased by 2.8 percent as the OTE group was fully consolidated for a full half-year for the first time. In addition, cuts in termination charges and intense competition reduced revenue, while positive currency translation effects, in particular in Poland, Hungary, and the Czech Republic, had an offsetting effect. Adjusted for special factors, the segment's EBITDA increased by 2.3 percent. Adjusted for the deconsolidation of T-Mobile UK, EBITDA grew by 7.9 percent, again attributable to the fact that the OTE group was fully consolidated for one month longer in 2010. The EBITDA margin increased by around 2 percentage points.

T-Mobile Netherlands recorded a strong performance with an increase of more than 44 percent in its adjusted EBITDA for the first half-year. The EBITDA margin increased by almost 9 percentage points, both in a comparison of the second quarters and of the first half-years. Operations in Poland and the Czech Republic also continued to report large margins for the first half-year of around 39 and 48 percent, respectively.

The national company in Greece kept its margin stable in the second quarter of 2010 at 36 percent thanks to strict cost discipline. In Hungary the adjusted EBITDA margin increased by 2 percentage points in the second quarter to 43 percent.

The broadband market of the Europe operating segment continued to grow in the second quarter of 2010. The total number of retail broadband lines increased year-on-year by 14 percent to 4.1 million. Another pleasing development was IPTV business. The number of customers for Internet-based TV increased by 76 percent compared to the first half of the prior year to approximately 515,000.

The number of mobile contract customers served by the Europe operating segment increased by a total of 285,000 in the second quarter.

T-Mobile CZ improved its contract customer base by 5 percent in a comparison of the second quarters and recorded an extremely low churn rate of 0.4 percent in this customer segment at the end of the half-year.

#### Systems Solutions - Revenue growth and improved earnings

T-Systems' business developed encouragingly overall in the first half of 2010 and saw continued revenue growth and a clear improvement in its earnings in the second quarter.

Total revenue increased by just under 3 percent in the second quarter to EUR 2.2 billion. Revenue generated outside the Group increased to a far greater extent, by 7.2 percent, and international revenue by 7.9 percent.

Despite the fact that the global economy has not yet fully recovered, the level of new orders was 2.9 percent higher at the end of the first half-year than in the prior-year period. New big deals include those with Deka-Bank, TUI-Travel, the federal state of Hesse and Deutsche Post DHL.

The substantial improvement in profitability was reflected in the significant increase in adjusted EBIT, which, at EUR 123 million at the end of the first half-year, was up 34 percent on the prior-year period. The growth rate was also very high in the second quarter at 31 percent. This demonstrates once more that the Save for Service efficiency enhancement program is taking effect. The adjusted EBIT margin totaled 3.4 percent, up from 2.7 percent the prior-year quarter.

T-Systems also made progress in the field of connected work with unique ICT solutions. Many customers are increasingly opting for cloud services and T-Systems' customers already get two thirds of all SAP services from the cloud. That means they receive services as they need them and pay only for what they have used. The operating segment also offers attractive systems integration services, with one in five of the world's largest international airports with 25 million or more passengers annually using airport solutions and services provided by T-Systems.

Pro forma figures for the second quarter (adjusted for the deconsolidation of T-Mobile UK effective April 1, 2010)

In the United Kingdom, the former T-Mobile UK became part of the joint venture with France Telecom called Everything Everywhere effective April 1. In the following tables, revenue, adjusted EBITDA, and adjusted and unadjusted net profit in the second quarters are presented both including and excluding T-Mobile UK to improve the transparency of the development of operations in the second quarter of both years.

This presentation is a supplement to the table showing the actual figures for both quarters (please refer to page 10).

Pro forma figures taking into consideration the impact of the deconsolidation of T-Mobile UK effective April 1, 2010\*:

|                     | Reported                   |                            | Pro forma                  |                            |             |  |  |
|---------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------------|--|--|
|                     | Q2 2010<br>millions of EUR | Q2 2009<br>millions of EUR | Q2 2010<br>millions of EUR | Q2 2009<br>millions of EUR | Change<br>% |  |  |
| Net revenue         | 15,531                     | 16,238                     | 15,531                     | 15,386                     | 0.9         |  |  |
| Adjusted EBITDA     | 5,012                      | 5,258                      | 5,012                      | 5,107                      | (1.9)       |  |  |
| Net profit          | 475                        | 521                        | 722                        | 599                        | 20.5        |  |  |
| Adjusted net profit | 814                        | 756                        | 836                        | 831                        | 0.6         |  |  |

<sup>\*</sup>Unaudited

#### Comments on the table:

The second quarter of 2009 has been fully adjusted to exclude the revenue and earnings contribution of T-Mobile UK to adjusted EBITDA, net profit, and adjusted net profit.

The second quarter of 2010 has been adjusted for the deconsolidation effect of T-Mobile UK and the joint venture's contribution to earnings.

On a like-for-like basis – i.e., excluding the revenue and earnings contributions of T-Mobile UK – net revenue increased by 0.9 percent in the second quarter of 2010. Total revenue in the Europe segment decreased by 3.6 percent from EUR 4.18 billion to EUR 4.03 billion.

Adjusted EBITDA amounted to EUR 5.0 billion, comparable with the prior-year figure of EUR 5.1 billion which has been adjusted to exclude the adjusted EBITDA of EUR 151 million generated by T-Mobile UK in the second quarter of 2009. The reduction in the Europe segment was 6.6 percent, from EUR 1.53 billion to EUR 1.43 billion.

On a like-for-like basis, net profit increased by 20.5 percent between April and June. Pro forma net profit for the second quarter of 2010 has been adjusted for the negative deconsolidation effect on net profit of EUR 0.2 billion. This includes an effect from the derecognition in profit or loss of accumulated foreign currency translations of items in the statement of financial position relating to the UK or balance-sheet figures relating to the UK.

## The Deutsche Telekom Group at a glance\*:

T-Mobile UK no longer fully consolidated since April 1, 2010

|   | Q2 2010<br>millions<br>of EUR | Q2 2009<br>millions<br>of EUR | Change<br>% | H1 2010<br>millions<br>of EUR | H1 2009<br>millions<br>of EUR | Change<br>% | FY 2009<br>millions<br>of EUR |
|---|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|
| Net revenue                                   | 15,531                        | 16,238                        | (4.4)       | 31,343                        | 32,140                        | (2.5)       | 64,602                        |
| Of which:<br>domestic                         | 6,761                         | 6,817                         | (0.8)       | 13,500                        | 13,760                        | (1.9)       | 28,033                        |
| Of which:<br>international                    | 8,770                         | 9,421                         | (6.9)       | 17,843                        | 18,380                        | (2.9)       | 36,569                        |
| Profit (loss)<br>from<br>operations<br>(EBIT) | 1,711                         | 2,012                         | (15.0)      | 3,740                         | 2,256                         | 65.8        | 6,012                         |
| Adjusted<br>EBIT                              | 2,247                         | 2,258                         | (0.5)       | 4,477                         | 4,175                         | 7.2         | 9,158                         |
| EBITDA  | 4,479                         | 5,027                         | (10.9)      | 9,169                         | 9,969                         | (8.0)       | 19,906                        |

|  | Q2 2010<br>millions<br>of EUR | Q2 2009<br>millions<br>of EUR | Change<br>% | H1 2010<br>millions<br>of EUR | H1 2009<br>millions<br>of EUR | Change<br>% | FY 2009<br>millions<br>of EUR |
|--|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|
| Adjusted<br>EBITDA   | 5,012                         | 5,258                         | (4.7)       | 9,902                         | 10,070                        | (1.7)       | 20,668                        |
| Adjusted<br>EBITDA<br>margin   | 32.3%                         | 32.4%                         | (0.1)%p     | 31.6%                         | 31.3%                         | 0.3%p       | 32.0%                         |
| Net profit<br>(loss)   | 475                           | 521                           | (8.8)       | 1,242                         | (603)                         | n.a.        | 353                           |
| Adjusted net profit  | 814                           | 756                           | 7.7         | 1,705                         | 1,411                         | 20.8        | 3,390                         |
| Free cash<br>flow (before<br>dividend<br>payments<br>and spectrum<br>investment)                           | 1,489                         | 1,404                         | 6.1         | 2,928                         | 1,820                         | 60.9        | 6,969                         |
| Net cash<br>from<br>operating<br>activities  | 2,142                         | 3,512                         | (39.0)      | 5,413                         | 6,478                         | (16.4)      | 15,795                        |
| Cash outflows for investments in property, plant and equipment, and intangible assets (excluding goodwill) | 2,041                         | 2,211                         | (7.7)       | 3,975                         | 4,822                         | (17.6)      | 9,202                         |
| Net debt at reporting date   | -                             | -                             | -           | 46,250                        | 44,966                        | 2.9         | 40,911                        |
| Number of employees at reporting date  | -                             | -                             | -           | 251,258                       | 261,373                       | (3.9)       | 259,920                       |

# Germanyoperating segment\*:

|--|

| Total revenue                        | 6,197  | 6,220  | (0.4) | 12,386 | 12,551 | (1.3) | 25,423 |
|--------------------------------------|--------|--------|-------|--------|--------|-------|--------|
| Of which: fixed network              | 4,496  | 4,628  | (2.9) | 9,026  | 9,352  | (3.5) | 18,736 |
| Of which: mobile communications      | 2,054  | 1,947  | 5.5   | 4,054  | 3,899  | 4.0   | 8,109  |
| Net revenue                          | 5,806  | 5,851  | (8.0) | 11,610 | 11,820 | (1.8) | 23,813 |
| Profit (loss) from operations (EBIT) | 1,327  | 1,274  | 4.2   | 2,498  | 2,599  | (3.9) | 5,062  |
| Adjusted EBIT                        | 1,408  | 1,303  | 8.1   | 2,693  | 2,650  | 1.6   | 5,418  |
| EBITDA                               | 2,357  | 2,359  | (0.1) | 4,542  | 4,700  | (3.4) | 9,258  |
| Adjusted EBITDA                      | 2,438  | 2,381  | 2.4   | 4,737  | 4,744  | (0.1) | 9,607  |
| Of which: fixed network              | 1,530  | 1,582  | (3.3) | 2,998  | 3,191  | (6.0) | 6,247  |
| Of which: mobile communications      | 912    | 798    | 14.3  | 1,740  | 1,559  | 11.6  | 3,373  |
| Adjusted EBITDA margin               | 39.3%  | 38.3%  | 1.0%p | 38.2%  | 37.8%  | 0.4%p | 37.7%  |
| Number of employees (average)        | 79,729 | 85,142 | (6.4) | 80,229 | 85,615 | (6.3) | 84,584 |

The contributions of the Fixed Network and Mobile Communications segments generally show the unconsolidated view and do not take consolidation effects at operating segment level into consideration.

# **Europeoperating segment\*:**

|  | Q2 2010<br>millions<br>of EUR | Q2 2009<br>millions<br>of EUR | Change<br>% | H1 2010<br>millions<br>of EUR | H1 2009<br>millions<br>of EUR | Change<br>% | FY 2009<br>millions<br>of EUR |
|--|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|
|--|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|

| Total  | 4,030 | 5,065 | (20.4) | 8,804 | 9,448 | (6.8)  | 19,607 |
|--|-------|-------|--------|-------|-------|--------|--------|
| revenue  |       |       |        |       |       |        |        |
| Of which:<br>Greece  | 963   | 1,058 | (9.0)  | 1,960 | 1,713 | 14.4   | 3,899  |
| Of which:<br>Romania                                       | 293   | 295   | (0.7)  | 584   | 499   | 17.0   | 1,104  |
| Of which:<br>Hungary                                       | 402   | 412   | (2.4)  | 804   | 803   | 0.1    | 1,682  |
| Of which:<br>Poland  | 451   | 440   | 2.5    | 892   | 856   | 4.2    | 1,757  |
| Of which:<br>Czech<br>Republic                             | 291   | 310   | (6.1)  | 570   | 585   | (2.6)  | 1,191  |
| Of which:<br>Croatia                                       | 289   | 292   | (1.0)  | 556   | 570   | (2.5)  | 1,161  |
| Of which:<br>Netherlands                                   | 448   | 465   | (3.7)  | 890   | 909   | (2.1)  | 1,807  |
| Of which:<br>Slovakia                                      | 233   | 246   | (5.3)  | 463   | 490   | (5.5)  | 974    |
| Of which:<br>Austria                                       | 243   | 255   | (4.7)  | 491   | 522   | (5.9)  | 1,038  |
| Of which:<br>Bulgaria                                      | 105   | 104   | 1.0    | 209   | 185   | (13.0) | 423    |
| Of which:<br>United<br>Kingdom <sup>a</sup>                | n.a.  | 886   | n.a.   | 783   | 1,722 | n.a.   | 3,390  |
| Of which:<br>Other <sup>b</sup>                            | 376   | 372   | 1.1    | 734   | 713   | 2.9    | 1,462  |
| Net revenue  | 3,869 | 4,905 | (21.1) | 8,482 | 9,141 | (7.2)  | 18,996 |
| Profit (loss)<br>from<br>operations<br>(EBIT) <sup>c</sup> | 166   | 464   | (64.2) | 841   | (819) | n.a.   | 140    |
| Adjusted<br>EBIT   | 542   | 638   | (15.0) | 1,270 | 983   | 29.2   | 2,583  |

| EBITDA                          | 1,058  | 1,520  | (30.4) | 2,592  | 2,960  | (12.4) | 6,297  |
|---------------------------------|--------|--------|--------|--------|--------|--------|--------|
| Adjusted<br>EBITDA              | 1,431  | 1,686  | (15.1) | 3,018  | 2,951  | 2.3    | 6,390  |
| Of which:<br>Greece             | 346    | 383    | (9.7)  | 722    | 622    | 16.1   | 1,447  |
| Of which:<br>Romania            | 71     | 72     | (1.4)  | 143    | 139    | 2.9    | 293    |
| Of which:<br>Hungary            | 171    | 169    | 1.2    | 333    | 333    | 0.0    | 675    |
| Of which:<br>Poland             | 176    | 170    | 3.5    | 345    | 280    | 23.2   | 616    |
| Of which:<br>Czech<br>Republic  | 139    | 181    | (23.2) | 274    | 308    | (11.0) | 614    |
| Of which:<br>Croatia            | 124    | 133    | (6.8)  | 237    | 261    | (9.2)  | 525    |
| Of which:<br>Netherlands        | 139    | 103    | 35.0   | 241    | 167    | 44.3   | 430    |
| Of which:<br>Slovakia           | 105    | 120    | (12.5) | 212    | 232    | (8.6)  | 439    |
| Of which:<br>Austria            | 61     | 70     | (12.9) | 144    | 123    | 17.1   | 283    |
| Of which:<br>Bulgaria           | 41     | 47     | (12.8) | 81     | 74     | 9.5    | 167    |
| Of which:<br>United<br>Kingdom  | -      | 153    | n.a.   | 167    | 266    | n.a.   | 611    |
| Of which:<br>Other <sup>b</sup> | 74     | 79     | (6.3)  | 140    | 144    | (2.8)  | 279    |
| Adjusted<br>EBITDA<br>margin    | 35.5%  | 33.3%  | 2.2%p  | 34.3%  | 31.2%  | 3.1%p  | 32.6%  |
| Number of employees (average)   | 64,359 | 72,597 | (11.3) | 67,242 | 67,111 | 0.2    | 69,277 |
| (average)                       |        |        |        |        |        |        |        |

The contributions of the national companies generally correspond to their respective unconsolidated financial statements and do not take consolidation effects at the operating segment level into consideration.

a Deconsolidation of T-Mobile UK effective April 1, 2010.

b Other: national companies of Albania, the F.Y.R.O. Macedonia, and Montenegro, as well as ICSS, Europe Headquarters, and T-Mobile International UK up to and including May 2010.

c Including an impairment loss of EUR 1.8 billion recognized on the goodwill of the cash-generating unit T-Mobile UK in the first quarter of 2009.

# **United Statesoperating segment:**

|   | Q2 2010<br>millions<br>of EUR | Q2 2009<br>millions<br>of EUR | Change<br>% | H1 2010<br>millions<br>of EUR | H1 2009<br>millions<br>of EUR | Change<br>% | FY 2009<br>millions<br>of EUR |
|---|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|
| Total<br>revenue                              | 4,188                         | 3,918                         | 6.9         | 8,002                         | 8,055                         | (0.7)       | 15,471                        |
| Net revenue                                   | 4,185                         | 3,914                         | 6.9         | 7,995                         | 8,047                         | (0.6)       | 15,457                        |
| Profit (loss)<br>from<br>operations<br>(EBIT) | 600                           | 654                           | (8.3)       | 1,144                         | 1,184                         | (3.4)       | 2,233                         |
| Adjusted<br>EBIT                              | 600                           | 654                           | (8.3)       | 1,144                         | 1,184                         | (3.4)       | 2,233                         |
| EBITDA  | 1,120                         | 1,176                         | (4.8)       | 2,128                         | 2,237                         | (4.9)       | 4,261                         |
| Adjusted<br>EBITDA                            | 1,120                         | 1,176                         | (4.8)       | 2,128                         | 2,237                         | (4.9)       | 4,261                         |
| Adjusted<br>EBITDA<br>margin                  | 26.7%                         | 30.0%                         | (3.3)%p     | 26.6%                         | 27.8%                         | (1.2)%p     | 27.5%                         |
| Number of employees (average)                 | 37,612                        | 37,863                        | (0.7)       | 38,138                        | 37,791                        | 0.9         | 38,231                        |

#### Systems Solutions operating segment\*:

|  |          |   |                               |          |                               | _ |
|--|----------|---|-------------------------------|----------|-------------------------------|---|
|  | millions | • | H1 2010<br>millions<br>of EUR | millions | FY 2009<br>millions<br>of EUR |   |
|  |          |   |                               |          |                               |   |

| Total revenue                        | 2,242  | 2,179  | 2.9     | 4,373  | 4,285  | 2.1     | 8,798  |
|--------------------------------------|--------|--------|---------|--------|--------|---------|--------|
| Of which: Computing Services         | 777    | 707    | 9.8     | 1,527  | 1,395  | 9.5     | 2,925  |
| Of which: Desktop<br>Services        | 361    | 346    | 4.3     | 705    | 672    | 4.9     | 1,404  |
| Of which: Systems<br>Integration     | 437    | 428    | 2.2     | 863    | 860    | 0.3     | 1,741  |
| Of which:<br>Telecommunications      | 748    | 783    | (4.4)   | 1,493  | 1,563  | (4.5)   | 3,225  |
| Of which: Other <sup>a</sup>         | (80)   | (85)   | 4.9     | (214)  | (205)  | (4.4)   | (497)  |
| Net revenue                          | 1,610  | 1,502  | 7.2     | 3,142  | 2,998  | 4.8     | 6,083  |
| New orders                           | 2,293  | 2,315  | (0.9)   | 4,450  | 4,325  | 2.9     | 9,305  |
| Profit (loss) from operations (EBIT) | 56     | 27     | n.a.    | 74     | 38     | 94.7    | (11)   |
| Adjusted EBIT                        | 76     | 58     | 31.0    | 123    | 92     | 33.7    | 229    |
| EBITDA                               | 211    | 200    | 5.5     | 379    | 388    | (2.3)   | 710    |
| Adjusted EBITDA                      | 231    | 231    | n.a.    | 427    | 442    | (3.4)   | 923    |
| Adjusted EBITDA margin               | 10.3   | 10.6   | (0.3)%p | 9.8%   | 10.3%  | (0.5)%p | 10.5%  |
| Number of employees (average)        | 47,480 | 44,863 | 5.8     | 47,463 | 44,656 | 6.3     | 45,328 |

The 160,000 or so business customers transferred from the Systems Solutions operating segment effective January 1, 2009 are shown as part of the fixed-network operations in the Germany operating segment. All prior-quarter and prior-year figures have been adjusted for better comparability.

a Non-core activities and consolidation

# **Group Headquarters & Shared Services\*:**

|  | Q2 2010<br>millions<br>of EUR | Q2 2009<br>millions<br>of EUR | Change<br>% | H1 2010<br>millions<br>of EUR | H1 2009<br>millions<br>of EUR | Change<br>% | FY 2009<br>millions<br>of EUR |  |
|--|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|--|
|--|-------------------------------|-------------------------------|-------------|-------------------------------|-------------------------------|-------------|-------------------------------|--|

| Total revenue                                 | 583    | 612    | (4.7)  | 1,148  | 1,230  | (6.7)  | 2,410   |
|---|--------|--------|--------|--------|--------|--------|---------|
| Net revenue                                   | 61     | 66     | (7.6)  | 114    | 134    | (14.9) | 253     |
| Profit (loss)<br>from<br>operations<br>(EBIT) | (426)  | (344)  | (23.8) | (791)  | (653)  | (21.1) | (1,249) |
| Adjusted<br>EBIT                              | (363)  | (332)  | (9.3)  | (723)  | (641)  | (12.8) | (1,148) |
| EBITDA  | (245)  | (154)  | (59.1) | (422)  | (204)  | n.a.   | (416)   |
| Adjusted<br>EBITDA                            | (182)  | (142)  | (28.2) | (354)  | (192)  | (84.4) | (315)   |
| Number of employees (average)                 | 22,399 | 19,915 | 12.5   | 22,234 | 19,680 | 13.0   | 20,181  |

<sup>\*</sup>Deutsche Telekom defines EBITDA as profit/loss from operations before depreciation, amortization and impairment losses. For a detailed explanation of non-GAAP performance measures, special factors affecting EBITDA, adjusted EBITDA, the adjusted EBITDA margin as well as special factors affecting profit or loss and the adjusted net profit, please refer to "Reconciliation to pro forma figures" that is posted on Deutsche Telekom's Investor Relations website at www.telekom.com.

Development of customer numbers in the second quarter of 2010.

# Germanyoperating segment:

| June 30, 2010 | June 30, 2009 | Change   | Change  |
|---------------|---------------|--|---|
|               |               |  |   |
| thousands     | thousands     | thousands  | %   |
|               |               |  |   |
| 25,549        | 27,226        | (1,677)  | (6.2)   |
|               |               | . ,  | . ,   |
| 13,872        | 13,606        | 266  | 2.0   |
| 11,795        | 11,229        | 566  | 5.0   |
| 4.054         | 4.050         | (500)  | (00.0)  |
| 1,354         | 1,952         | (598)  | (30.6)  |
|               | 13,872        | thousands thousands  25,549 27,226  13,872 13,606  11,795 11,229 | thousands     thousands       25,549     27,226     (1,677)       13,872     13,606     266       11,795     11,229     566 |

|                               | June 30, 2010 | June 30, 2009 | Change    | Change |
|-------------------------------|---------------|---------------|-----------|--------|
|                               | thousands     | thousands     | thousands | %      |
| ULLs                          | 9,293         | 8,742         | 551       | 6.3    |
| Wholesale unbundled lines     | 723           | 425           | 298       | 70.1   |
| Mobile communications         |               |               |           |        |
| Mobile customers <sup>a</sup> | 36,976        | 39,103        | (2,127)   | (5.4)  |

a Deactivation of inactive prepay customers' cards: 2009 full year (4.4 million); Q1 2010 (1.5 million). On April 1, 2010, Telekom Deutschland GmbH began to automatically terminate prepaid cards that have not been topped up for two years and have not been active for three months.

# **Europeoperating segment:**

|                               | June 30, 2010 | June 30, 2009 | Change    | Change |
|-------------------------------|---------------|---------------|-----------|--------|
|                               | thousands     | thousands     | thousands | %      |
| Europetotal <sup>a</sup>      |               |               |           |        |
| Fixed-network lines           | 11,736        | 12,689        | (953)     | (7.5)  |
| Retail broadband lines        | 4,078         | 3,579         | 499       | 13.9   |
| Wholesale bundled lines       | 202           | 263           | (61)      | (23.2) |
| ULLs                          | 1,310         | 903           | 407       | 45.1   |
| holesale unbundled lines      | 36            | 28            | 8         | 28.6   |
| Mobile customers <sup>a</sup> | 60,507        | 60,650        | (143)     | (0.2)  |
| Greece                        |               |               |           |        |
| Fixed-network lines           | 3,970         | 4,407         | (437)     | (9.9)  |
|                               |               |               |           |        |

|                      | June 30, 2010 | June 30, 2009 | Change    | Change |
|----------------------|---------------|---------------|-----------|--------|
|                      | thousands     | thousands     | thousands | %      |
| Broadband lines      | 1,139         | 1,035         | 104       | 10.0   |
| Mobile customers     | 8,509         | 8,793         | (284)     | (3.2)  |
| Romania <sup>b</sup> |               |               |           |        |
| Fixed-network lines  | 2,666         | 2,896         | (230)     | (7.9)  |
| Broadband lines      | 840           | 725           | 115       | 15.9   |
| Mobile customers     | 7,087         | 6,330         | 757       | 12.0   |
| Hungary              |               |               |           |        |
| Fixed-network lines  | 1,729         | 1,918         | (189)     | (9.9)  |
| Broadband lines      | 798           | 776           | 22        | 2.8    |
| Mobile customers     | 5,131         | 5,256         | (125)     | (2.4)  |
| Poland               |               |               |           |        |
| Mobile customers     | 13,276        | 13,409        | (133)     | (1.0)  |
| CzechRepublic        |               |               |           |        |
| Fixed-network lines  | 49            | -             | n.a.      | n.a.   |
| Broadband lines      | 49            | -             | n.a.      | n.a.   |
| Mobile customers     | 5,464         | 5,433         | 31        | 0.6    |
| Croatia              |               |               |           |        |
| Fixed-network lines  | 1,446         | 1,513         | (67)      | (4.4)  |
| Broadband lines      | 584           | 510           | 74        | 14.5   |
| Mobile customers     | 2,779         | 2,867         | (88)      | (3.1)  |
|                      |               |               |           |        |

| June 30, 2010 | June 30, 2009   | Change  | Change  |
|---------------|---|---|---|
| thousands     | thousands   | thousands   | %   |
|               |   |   |   |
| 288           | 301   | (13)  | (4.3)   |
| 288           | 301   | (13)  | (4.3)   |
| 4,382         | 5,423   | (1,041)   | (19.2)  |
|               |   |   |   |
| 1,084         | 1,114   | (30)  | (2.7)   |
| 418           | 364   | 54  | 14.8  |
| 2,412         | 2,323   | 89  | 3.8   |
|               |   |   |   |
| 3,653         | 3,402   | 251   | 7.4   |
|               |   |   |   |
| 3,954         | 4,008   | (54)  | (1.3)   |
|               |   |   |   |
| 504           | 541   | (37)  | (6.8)   |
| 200           | 159   | 41  | 25.8  |
| 3,861         | 3,406   | 455   | 13.4  |
|               | thousands  288  288  4,382  1,084  418  2,412  3,653  3,954  504  200 | thousands       thousands         288       301         288       301         4,382       5,423         1,084       1,114         418       364         2,412       2,323         3,653       3,402         3,954       4,008         504       541         200       159 | thousands       thousands       thousands         288       301       (13)         288       301       (13)         4,382       5,423       (1,041)         1,084       1,114       (30)         418       364       54         2,412       2,323       89         3,653       3,402       251         3,954       4,008       (54)         504       541       (37)         200       159       41 |

a For better comparability, the customers of T-Mobile UK, who were transferred to the Everything Everywhere joint venture as of April 1, 2010 following the merger of T-Mobile UK and Orange UK, were subtracted from all historical customer figures.

b Including the Romanian company Zapp since November 1, 2009.

c Other: national companies of Albania, the F.Y.R.O. Macedonia, and Montenegro.

# United Statesoperating segment:

|                               | June 30, 2010 | June 30, 2009 | Change    | Change |
|-------------------------------|---------------|---------------|-----------|--------|
|                               | thousands     | thousands     | thousands | %      |
| Mobile customers <sup>a</sup> | 33,620        | 33,497        | 123       | 0.4    |

#### Comments on the table:

a One mobile communications card corresponds to one customer.

Net additions in the second quarter of 2010.

# Germanyoperating segment:

|                               | Q2 2010   | Q2 2009   | Change    | Change |
|-------------------------------|-----------|-----------|-----------|--------|
|                               | thousands | thousands | thousands | %      |
| Fixed network                 |           |           |           |        |
| Fixed-network lines           | (315)     | (473)     | 158       | 33.4   |
| Broadband lines               | 23        | 97        | (74)      | (76.3) |
| Retail                        | 130       | 246       | (116)     | (47.2) |
| Wholesale bundled lines       | (169)     | (257)     | 88        | 34.2   |
| ULLs                          | 51        | 137       | (86)      | (62.8) |
| Wholesale unbundled lines     | 62        | 108       | (46)      | (42.6) |
| Mobile communications         |           |           |           |        |
| Mobile customers <sup>a</sup> | (1,568)   | 119       | (1,687)   | n.a.   |
|                               |           |           |           |        |

a Deactivation of inactive prepay customers' cards: 2009 full year (4.4 million); Q1 2010 (1.5 million). On April 1, 2010, Telekom Deutschland GmbH began to automatically terminate prepaid cards that have not been topped up for two years and have not been active for three months.

# **Europeoperating segment:**

|                               | Q2 2010   | Q2 2009   | Change    | Change |
|-------------------------------|-----------|-----------|-----------|--------|
|                               | thousands | thousands | thousands | %      |
| Europetotal <sup>a</sup>      |           |           |           |        |
| Fixed-network lines           | (254)     | (248)     | (6)       | (0.2)  |
| Retail broadband lines        | 68        | 101       | (33)      | (32.7) |
| Wholesale bundled lines       | (11)      | (19)      | 8         | 42.1   |
| ULLs                          | 100       | 106       | (6)       | (5.7)  |
| Wholesale unbundled lines     | 1         | 2         | (1)       | (50.0) |
| Mobile customers <sup>a</sup> | (304)     | 1,038     | (1,342)   | n.a.   |
| Greece                        |           |           |           |        |
| Fixed-network lines           | (125)     | (83)      | (42)      | (50.6) |
| Broadband lines               | (1)       | 21        | (22)      | n.a.   |
| Mobile customers              | (305)     | 381       | (686)     | n.a.   |
| Romania <sup>b</sup>          |           |           |           |        |
| Fixed-network lines           | (55)      | (75)      | 20        | 26.7   |
| Broadband lines               | 32        | 24        | 8         | 33.3   |
| Mobile customers              | (68)      | 224       | (292)     | n.a.   |
|                               |           |           |           |        |

|                     | Q2 2010   | Q2 2009   | Change    | Change |
|---------------------|-----------|-----------|-----------|--------|
|                     | thousands | thousands | thousands | %      |
| Hungary             |           |           |           |        |
| Fixed-network lines | (42)      | (48)      | 6         | 12.5   |
| Broadband lines     | 0         | 2         | (2)       | n.a.   |
| Mobile customers    | 11        | (91)      | 102       | n.a.   |
| Poland              |           |           |           |        |
| Mobile customers    | (86)      | 122       | (208)     | n.a.   |
| CzechRepublic       |           |           |           |        |
| Fixed-network lines | 3         | -         | n.a.      | n.a.   |
| Broadband lines     | 3         | -         | n.a.      | n.a.   |
| Mobile customers    | 16        | 22        | (6)       | (27.3) |
| Croatia             |           |           |           |        |
| Fixed-network lines | (16)      | (18)      | 2         | 11.1   |
| Broadband lines     | 11        | 17        | (6)       | (35.3) |
| Mobile customers    | (19)      | 86        | (105)     | n.a.   |
| Netherlands         |           |           |           |        |
| Fixed-network lines | (2)       | (1)       | 1         | (83.3) |
| Broadband lines     | (2)       | (1)       | (1)       | (100)  |
| Mobile customers    | (9)       | 188       | (197)     | n.a.   |
| Slovakia            |           |           |           |        |
| Fixed-network lines | (9)       | (9)       | 0         | 0      |

|                     | Q2 2010   | Q2 2009   | Change    | Change |
|---------------------|-----------|-----------|-----------|--------|
|                     | thousands | thousands | thousands | %      |
| Broadband lines     | 10        | 8         | 2         | 25.0   |
| Mobile customers    | 13        | (8)       | 21        | n.a.   |
| Austria             |           |           |           |        |
| Mobile customers    | 26        | (16)      | 42        | n.a.   |
| Bulgaria            |           |           |           |        |
| Mobile customers    | 109       | (4)       | 113       | n.a.   |
| Other <sup>c</sup>  |           |           |           |        |
| Fixed-network lines | (8)       | (15)      | 7         | (46.7) |
| Broadband lines     | (5)       | 12        | (7)       | (58.3) |
| Mobile customers    | 9         | 135       | (126)     | (93.3) |

a For better comparability, the customers of T-Mobile UK, who were transferred to the Everything Everywhere joint venture as of April 1, 2010 following the merger of T-Mobile UK and Orange UK, were subtracted from all historical customer figures.

b Including the Romanian company Zapp since November 1, 2009.

c Other: national companies of Albania, the F.Y.R.O. Macedonia, and Montenegro.

# **United Statesoperating segment:**

|                               | Q2 2010   | Q2 2009   | Change    | Change |
|-------------------------------|-----------|-----------|-----------|--------|
|                               | thousands | thousands | thousands | %      |
| Mobile customers <sup>a</sup> | (93)      | 325       | (417)     | n.a.   |

a One mobile communications card corresponds to one customer.

This press release contains forward-looking statements that reflect the current views of Deutsche Telekom management with respect to future events. These also include statements on market potential, statements on finance guidance, as well as on the dividend outlook. They are generally identified by the terms "expect," "anticipate," "believe," "intend," "estimate," "aim for," "goal," "plan," "will," "strive for," "outlook," or similar expressions and often include information that relates to net revenue expectations or targets for adjusted EBITDA, profit or loss, earnings performance, and other indicators, as well as personnel-related measures and workforce adjustments. Forward-looking statements are based on current plans, estimates and projections. They should therefore be considered with caution. Such statements are subject to risks and uncertainties, most of which are difficult to predict and are generally beyond

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